



Attention Diamond Rewards Reward Cardholders:

The processing of the new Diamond Rewards Visa® Prepaid Cards with ATM access was delayed by a few days and we are beginning to process your cards today. It can take 7-10 business days for the cards to be created and arrive to your mailing address.

With this small delay, this week's 12/21/16 funding will now be applied to your Mastercard® Prepaid Card.

As a reminder, here are helpful hints for the card replacement process:

1. Your current Mastercard Prepaid Card will remain active until you activate your new Visa Prepaid Card.
2. Once you activate your new card, the balance from your Mastercard Prepaid Card will begin to transfer over to your Visa Prepaid Card.
3. Your new Visa Prepaid Card will contain your transferred balance within a few hours from the time of activation (to account for processing time).
4. You will create your PIN at the time of activation which will be used for ATM access.
5. Please be sure to review the Cardholder Agreement that comes with the card for detail on fees associated with ATM use.
6. Diamond Rewards awards are scheduled to start funding on your Visa Prepaid Card beginning on 12/28/16.

Thank you,
Diamond Rewards Headquarters

This Card is issued by Sunrise Banks N.A., St. Paul, MN 55103, Member FDIC, pursuant to a license from Visa U.S.A. Inc. This Card may be used everywhere Visa cards are accepted. Use of this Card constitutes acceptance of the terms and conditions stated in the Cardholder Agreement.